

Report of injury/illness
Report any work-related injury or illness to your supervisor immediately. Initiate report in SMIS.
If you voluntarily elect to file work injury claim with Department of Labor/Office of Workers' Compensation Programs (DOL/OWCP), you must initiate CA-1/CA-2 in <a href="ECOMP">ECOMP</a> .
CA-35, Evidence Required in Support of a Claim for Occupational Disease. This is for CA-2 claims ONLY. Must complete Employee checklist.
Medical - Must be signed by a physician. NP and PA are not considered a doctor under FECA
CA-16: For traumatic injuries only. File form CA-1 in ECOMP. The Workers' Compensation Specialist (WCS)/Supervisor will provide within 4 hours of injury no later than 1 week from the date of injury. CA-16 must be signed by an "Authorized Official". If emergency situation, form can be faxed within 48 hours after treatment to the medical facility (After verbal authorization provided). You are responsible to ensuring the completed CA-16 is provided to the WCS, phone: (505) 206-7917 and/or <a href="mailto:bieowcp@bia.gov">bieowcp@bia.gov</a> .
CA-20: Attending Physician's Report. Must provide to treating physician to complete Provided by Supervisor
CA-17: Duty Status Report. Supervisor must complete Side A. Only needed when/if medical restrictions change. Also used to support Continuation of Pay (COP). – <u>Provided by Supervisor</u>
Medical Documentation: Please forward any medical documentation provided by employee to the WCS or can be uploaded into employee's <a href="ECOMP">ECOMP</a> case (must have case number).
Light Duty: Must inform of Light Duty Availability. Injured employee must notify their treating physician that BIE offers Light duty.
Continuation of Pay (COP) – Eligible for Traumatic Injuries ONLY (CA-1). Not eligible with CA-2
COP must be elected in block #15 of the CA-1 for employee eligibility and agency has not controverted COP on block #36.
Quick Time codes for COP "160" for paid and "161" for unpaid injury-related time away from work. Code "060" is coded on date of injury ONLY if there is lost time on the date of the injury. Please contact WCS to ensure time coding accuracy.
Employee is <u>responsible and must</u> provide supporting medical documentation for COP. Please forward to WCS immediately.
It is the Supervisor, Timekeeper, and employee's responsibility to track use of COP. Please coordinate use of COP with your WCS to ensure that the benefit is not exceeded.
If claim is officially denied, COP must be recouped by agency; employee must elect another leave category and/or LWOP.
Lost time after the COP period
For Wage-Loss Compensation, employee MUST be in Leave Without Pay (LWOP) Status to be paid by DOL-OWCP (LWOP/OWCP QuickTime code is "162"). Employee can also elect to use own leave.
CA-7, Claim for Compensation, should be submitted at the end of each pay period. Choices are provided on CA-7 on employee options (LWOP, Other wage loss, Leave Buy Back and Schedule Award). Form is initiated by employee via ECOMP.
CA-7a, Time Analysis Form, should be submitted along with CA-7 if time claimed is intermittent. Form is initiated by employee via ECOMP.
SF1199A, Direct Deposit Form, must submit along with their initial CA-7 form.
Medical/Pharmacy Bills - Do not send to WCS. Can contact WCS for guidance and procedures.
Medical Website: https://owcpmed.dol.gov/portal/ Customer Service Phone: (844) 493-1966 or 1 (866) 335-8319
Pharmacy website: <a href="https://feca-pharmacy.dol.gov/home">https://feca-pharmacy.dol.gov/home</a> and Customer Service Phone: (833) 332-2726
Mailing Address: Division of Federal Employees' Compensation (DFEC), General Bills, P.O. Box 8300, London, KY 40742-8300
Medical Authorization
Physicians can request authorizations by fax 800-215-4901, phone 844-493-1966 or online <a href="https://owcpmed.dol.gov/portal/provider">https://owcpmed.dol.gov/portal/provider</a> Provider authorization tutorial: <a href="https://owcpmed.dol.gov/portal/tutorials/DFEC">https://owcpmed.dol.gov/portal/tutorials/DFEC</a> Authorization Online.pdf
Must indicate OWCP Claim number and matching accepted ICD-10 & CPT codes.
Reimbursement - Do not send to WCS. Can contact WCS for guidance and procedures.
OWCP-915 (Reimbursement Request)
OWCP-957 (Travel Reimbursement Request)



#### Additional Information:

You have the right, under the Federal Employee's Compensation Act (FECA), to file a workers' compensation claim (CA-1 or CA-2) for a work-related injury/illness. It is the employee's right to file or not to. The agency also must not impede the filing of a workers' compensation claim. From the date of the employee's signature, the claim must be processed through the supervisor and Workers Compensation Specialist (WCS) to OWCP within – 14 calendar days. All workers' compensation claims must be filed electronically, online in the Employees' Compensation Operations & Management Portal (ECOMP).

If you are totally incapacitated or unable to physically file the injury report in SMIS, you or your supervisor can arrange for a proxy (typically, a family member) to file on your behalf. For Workers' Compensation claims please contact the WCS.

Workers' Compensation claims can be held electronically in ECOMP as a matter of record, by the supervisor selecting "No lost time and no medical expenses" or "First Aid". It can be re-activated at a later date at the request of the employee to the WCS.

An acting supervisor may be identified on a CA-1 or CA-2 if the employee's supervisor will be unavailable for 1-week or longer.

If you are not paid through the Federal Personnel Payroll System, contact the Supervisor to access to SMIS to complete Safety report.

You must provide answers/needed documentation listed in the "From Employee" column of the CA-35. In the "From Employing Agency" column, the Supervisor of the claimant will use and provide answers/needed documentation to this section.

Have your supervisor contact your WCS for a Form CA-16. Form CA-16 WILL NOT be issued if a CA-1 is not submitted electronically. Page 1 must be filled out completely with signature of Authorizing Official at the duty station to be valid.

If your injury is an emergency, you should seek immediate medical attention first! The supervisor may authorize emergency medical treatment by telephone and then send the completed CA-16 to the medical facility within 48 hours. If due to conflict of unavailability of supervisory personnel, travel, or similar circumstance where it becomes impossible for a supervisor or acting to issue an agency completed 1) CA-16 within 48-hours of injury, someone in the duty station management (speaking on behalf of the supervisor and with knowledge of the events) should contact their WCS via email or voice message with the following information: Injured employees name (Last Name, First Name); Injury (Specify location/side of injury, e.g. Cut to index finger of right hand); Name of medical/treatment facility; If they believe the injury is valid or not (do you believe or not that the employee injured themselves the way they are submitting their claim for). In coordination with Human Resources (HR) staff and the WCS, the supervisor has responsibilities in identifying informal and formal light duty or alternate work assignments should you be unable to immediately return to your regular duties.

If you are out of work long-term, you must cooperate with the Supervisor and WCS in continuing to look for opportunities for you to return to duty; and you must inform your supervisor of any medical limitations or restrictions specified by a doctor in writing, your supervisor then immediately notifying the WCS. (Form CA-17, Duty Status Report, for this.)

If you omit election of COP in block #15 of the CA-1, and later want to use COP, that leave type can be granted by the supervisor at their discretion, as long as time-eligibility requirements are met. COP and Wage Loss Compensation (WLC) QuickTime codes are outlined in the US DOI National Business Center Time and Attendance Guide Chapter 4: FECA/COP/OWCP. You should coordinate with the timekeeper to ensure that proper codes are entered on timesheets to correctly track any COP, wage loss compensation, and light duty hours.

On the 40th day of COP, prepare for use of WLC filing; and notify HR upon the 1st (and only the 1st) use of WLC. Wage Loss Compensation claims must be in OWCP's hands within 5-days from the claimants' signature.



#### Ruragu of Indian Education (RIE) Employee OMCD Charlist

## CA-11 When Injured at Work Information Guide for Federal Employees

Division of Federal Employees' Compensation (DFEC)

#### Introduction

The Federal Employees' Compensation Act (FECA) (5 U.S.C. 8101 et seq.) is administered by the Office of Workers' Compensation Programs (OWCP) of the U.S. Department of Labor. It provides compensation benefits to civilian employees of the United States for disability due to personal injury sustained while in the performance of duty or to employment-related disease. The FECA also provides for the payment of benefits to dependents if the injury or disease causes the employee's death. Benefits cannot be paid if the injury or death is caused by the willful misconduct of the employee or by the employee's intention to bring about his or her injury or death or that of another, or if intoxication (by alcohol or drugs) is the proximate cause of the injury or death.

#### **Medical Benefits**

An employee is entitled to medical, surgical and hospital services and supplies needed for treatment of an injury as well as transportation for obtaining care. The injured employee has initial choice of physician and may select any qualified local physician or hospital to provide necessary treatment or may use agency medical facilities if available. Except for referral by the attending physician, any change in treating physician after the initial choice must be authorized by OWCP. Otherwise, OWCP will not be liable for the expenses of treatment.

The term "physician" includes surgeons, osteopathic practitioners, podiatrists, dentists, clinical psychologists, optometrists and chiropractors within the scope of their practice as defined by State law. Payment for chiropractic services is limited to treatment consisting of manual manipulation of the spine to correct a subluxation as demonstrated by x-ray to exist. If the physician selected has been excluded from participating in the Compensation Program the OWCP District Office will advise the employee of the exclusion and the need to select another physician.

#### **Compensation for Temporary Total Disability**

An employee who sustains a disabling, job-related traumatic injury may request continuation of regular pay for the period of disability not to exceed 45 calendar days or sick or annual leave. If disability continues beyond 45 days or the employee is not entitled to continuation of pay, the employee may use sick or annual leave or enter a leave without pay status and claim compensation from OWCP.

When disability results from an occupational disease, the employing agency is not authorized to continue the employee's pay. The employee may use sick or annual leave or enter a leave without pay status and claim compensation.

Compensation for loss of wages may not be paid until after a three-day waiting period, except when permanent effects result from the injury or where the disability causing wage loss exceeds 14 calendar days. Compensation is generally paid at the rate of 2/3 of the salary if the employee has no dependents and 3/4 of the salary if one or more dependents are claimed.

The term "dependent" includes a husband, wife, unmarried child under 18 years of age, and a wholly dependent parent. An unmarried child may qualify as a dependent after reaching the age of 18 if incapable of self-support by reason of mental or physical disability, or as long as the child continues to be a full-time student at an accredited institution, until he or she reaches the age of 23 or has completed four years of education beyond the high school level

## **Compensation for Permanent Effects of Injury**

The Act provides a schedule of benefits for permanent impairment of certain members, functions and organs of the body such as the eye, arm, or kidney and for serious disfigurement of the head, face or neck. For example, an award of 160 weeks of compensation is payable for total loss of vision in one eye.

In addition, compensation for loss of earning capacity may be paid if the employee is unable to resume regular work because of injury-related disability. This compensation is paid on the basis of the difference between the employee's capacity to earn wages after an injury and the wages of the job he or she held when injured.

OWCP may arrange for vocational rehabilitation and provide a maintenance allowance not to exceed \$200 per month. A disabled employee participating in an OWCP-approved training or vocational rehabilitation program is paid at the compensation rate for total disability.

If the employee's condition requires a constant attendant, an additional amount not to exceed \$1500 per month may be allowed.

## **Compensation for Death**

If no child is eligible for benefits, the widow or widower's compensation is 50 percent of the employee's pay at the time of death, if death was due to the employment-related injury or disease. If a child or children are eligible for benefits, the widow or widower is entitled to 45 percent of the pay and each child is entitled to 15 percent. If children are the sole survivors, 40 percent is paid for the first child and 15 percent for each additional child, to be shared equally. Other persons such as dependent parents, brothers, sisters, grandparents, and grandchildren may also be entitled to benefits. The total



compensation may not exceed 75 percent of the employee's pay or the pay of the highest step for GS-15 of the General Schedule, except when such excess is created by authorized cost-of-living increases.

Compensation to an employee's surviving spouse terminates upon his or her death or remarriage. A widow or widower's benefits continue, however, if the remarriage takes place after the age of 55. Awards to children, brothers, sisters and grandchildren terminate at the age of 18, unless the dependent is incapable of self-support, or continues to be a full-time student at an accredited institution, until he or she reaches the age of 23, or has completed four years of education beyond the high school level.

Burial expenses not to exceed \$800 are payable. Transportation of the body to the employee's former residence in the United States is provided where death occurs away from the employee's home station. In addition to any burial expenses or transportation costs, a \$200 allowance is paid for the administrative costs of terminating an employee's status with the Federal Government.

#### **Cost-of-Living Increases**

Compensation payments on account of a disability or death which occurred more than one year before March 1 of each year, are increased on that date by any percentage change in the Consumer Price Index published for December of the preceding year.

#### Settlements with Third Parties

Where an employee's injury or death in the performance of duty occurs under circumstances placing a legal liability on a party other than the United States, a portion of the cost of compensation and other benefits paid by OWCP must be refunded from any settlement obtained. OWCP will assist in obtaining the settlement and the Act guarantees that the employee may retain a certain proportion of the settlement (after any attorney fees and costs are deducted) even when the cost of compensation and other benefits exceeds the amount of the settlement.

#### **Appeal Rights**

An employee or survivor who disagrees with a final determination of OWCP may request an oral hearing or a review of the written record from the Branch of Hearings and Review. Oral and/or written evidence in further support of the claim may be presented. The employee may also request a reconsideration of a decision by submitting a written request to the <u>District Office</u> which issued the decision. The request must be accompanied by evidence not previously submitted. If reconsideration has been requested, a hearing on the same issue may not be granted. The employee or survivor may also request review by the Employees' Compensation Appeals Board (ECAB). Because the ECAB rules solely on the evidence of record at the time the decision was issued, no additional evidence may be presented.

#### **More Detailed Information**

More detailed information about the requirements for coverage and benefits under the Federal Employees' Compensation Act may be obtained from Federal Personnel Manual Chapter 810, Injury Compensation [now <a href="https://www.owc.ncb/owc.

## What To Do...

- 1. Keep This Pamphlet. It is important that you know what you are entitled to, since benefits are not paid automatically. You or your survivors must claim them.
- 2. In Case of Injury, obtain first aid or medical treatment even if the injury is minor. While many minor injuries heal without treatment, a few results in serious prolonged disability that could have been prevented had the employee received treatment when the injury occurred.

For traumatic injuries, ask your employer to authorize medical treatment on Form CA-16 BEFORE you go to the doctor. Take Form CA-16 when you go to the doctor, along with Form OWCP-1500, which the doctor must use to submit bills to OWCP. Your employer may authorize medical treatment for occupational disease ONLY if OWCP gives prior approval.

Submit bills promptly, as bills for medical treatment may not be paid if submitted to OWCP more than one year after the calendar year in which you received the treatment or in which the condition was accepted as compensable.

3. Report Every Injury to your supervisor. Submit written notice of your injury on Form CA-1 if you sustained a traumatic injury, or Form CA-2 if the injury was an occupational disease or illness. (Forms CA-1 and CA-2 may be obtained from your employing agency or OWCP.)

Form CA-1 must be filed within 30 days of the date of injury to receive continuation of pay (COP) for a disabling traumatic injury. COP may be terminated if medical evidence of the injury- related disability is not submitted to your employer within 10 workdays. YOU ARE RESPONSIBLE FOR ENSURING THAT SUCH MEDICAL EVIDENCE IS SUBMITTED TO YOUR EMPLOYING AGENCY. Form CA-2 should also be filed within 30 days. Any claim which is not submitted within 3 years will be barred by statutory time limitations unless the immediate superior had actual knowledge of the injury or death within 30 days of occurrence.

4. Establish the Essential Elements of Your Claim. You must provide the evidence needed to show that you filed for benefits in a timely manner; that you are a civil employee; that the injury occurred as reported and in the performance of duty; and that your condition or disability is related to the injury or factors of your federal employment. OWCP will assist you in meeting this responsibility, which is called burden of proof, by requesting evidence needed to fulfill the requirements of your claim.



5. File a Claim for Compensation. File Form CA-7, Claim for Compensation on Account of Traumatic Injury or Occupational Disease, if you cannot return to work because of your injury and you are losing (or expect to lose) pay for more than three days. Give the form to your supervisor seven to ten days before the end of the COP period, if you received COP. If you are not entitled to COP, submit Form CA-7 when you enter or expect to enter a leave without pay status. All wage loss claims must be supported by medical evidence of injury-related disability for the period of the claim.

If you continue to lose pay and wish to seek wage-loss compensation, you should continue to submit Form CA-7 through your employer until you return to work or until OWCP advises the form is no longer needed. You are not required to use your sick or annual leave before you claim compensation.

If you choose to use your leave, you may, with your agency's concurrence, request leave buy-back by submitting Form CA-7 to OWCP through your employing agency. Any compensation payment is to be used to partially reimburse your agency for the leave pay. You must also arrange to pay your agency the difference between the leave pay based on your full salary and the compensation payment that was paid at 2/3 or 3/4 of your salary. Your agency will then recredit the leave to your leave record.

6. Return to Work As Soon As your Doctor Allows You To Do So. If your employing agency gives you a written description of a light duty job, you must provide a copy to your doctor and ask if and when you can perform the duties described. If your agency is willing to provide light work, you must ask your doctor to specify your work restrictions. In either case, you must advise your agency immediately of your doctor's instructions concerning return to work and arrange for your agency to receive written verification of this information. COP or compensation may be terminated if you refuse work which is within your medical restrictions without good cause, or if you do not respond within specified time limits to a job offer from your agency.

In appropriate cases, OWCP provides assistance in arranging for reassignment to lighter duties in cooperation with the employing agency. In addition, injured employees have certain other specified rights under the jurisdiction of the Office of Personnel Management, such as reemployment rights if the disability has been overcome within one year.

7. Tell Your Family about the benefits they are entitled to in the event of your death. For assistance in filing a claim they may contact your employing agency's personnel office or OWCP.

For Additional Information or When in Doubt About Your Compensation Benefits Write to the Office of Workers' Compensation Programs.