



United States Department of the Interior
BUREAU OF INDIAN EDUCATION
Washington, D.C. 20240

IN REPLY REFER TO:

Dear Principals,

The Bureau of Indian Education (BIE) is providing a new way to answer IT questions and get schools, staff, and students, the support they need.

We have a new Help Desk to assist staff and students during digital learning in case they have any technical issues with their computer.

Please see the attached flyer to send home with students that includes Help Desk contact information.

Additionally, attached is a computer label to print off and place on computers for easy access to Help Desk contact information.

Also, we have attached a flyer for you to print and post in classrooms and throughout your school.

We have three ways to contact the Help Desk:

- Phone: 1-866-703-7100
- Email: helpdesk@bia.gov
- Website: www.bie.edu

Please reach out to us if you have additional questions. We are here to help you and your students succeed.

Respectfully,

BIE IT Support
Bureau of Indian Education
Department of the Interior